

How to install Citrix Workspace on Mac?

Keywords: install apple mac citrix workspace client osx mydesk my desk remote access

Summary

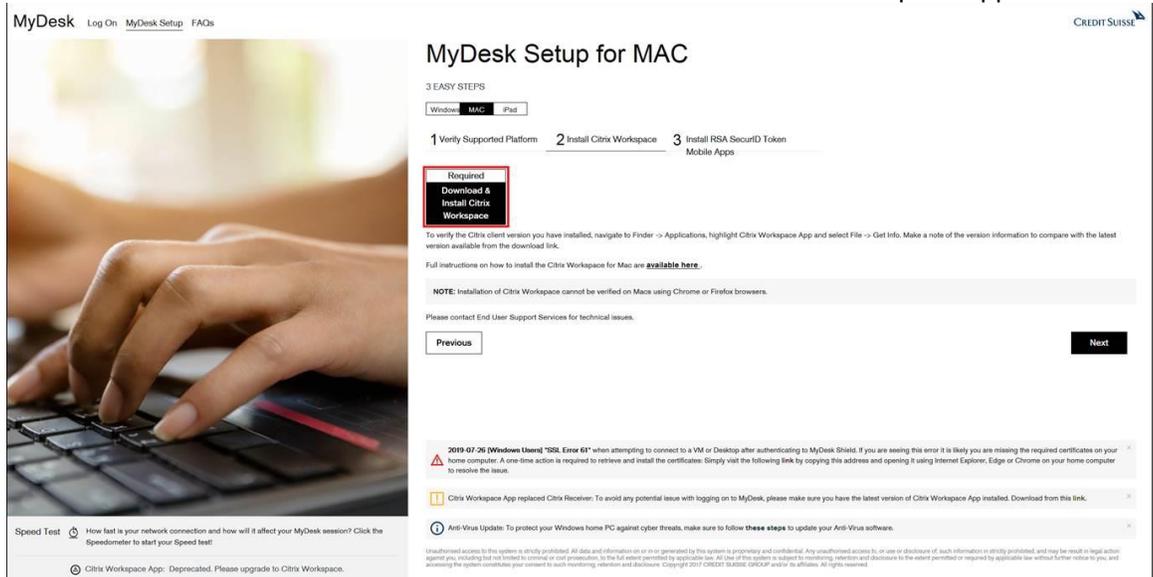
This article provides instructions on installing the Apple Mac Citrix client for OS X.

 **10 minutes** (time required to resolve this issue)

 **Beginner** (level of expertise needed)

Detailed Instructions

1. Click on link '**Download & Install**' to download latest version of Citrix Workspace App.



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MyDesk Setup for MAC

3 EASY STEPS

Windows **MAC** iPad

- 1 Verify Supported Platform
- 2 **Install Citrix Workspace**
- 3 Install RSA SecurID Token Mobile Apps

Required
Download & Install Citrix Workspace

To verify the Citrix client version you have installed, navigate to Finder -> Applications, highlight Citrix Workspace App and select File -> Get Info. Make a note of the version information to compare with the latest version available from the download link.

Full instructions on how to install the Citrix Workspace for Mac are [available here](#).

NOTE: Installation of Citrix Workspace cannot be verified on Macs using Chrome or Firefox browsers.

Please contact End User Support Services for technical issues.

[Previous](#) [Next](#)

2019-07-26 [Windows Users] "SSL Error 61" when attempting to connect to a VM or Desktop after authenticating to MyDesk Shield. If you are seeing this error it is likely you are missing the required certificates on your home computer. A one-time action is required to retrieve and install the certificates: Simply visit the following link by copying this address and opening it using Internet Explorer, Edge or Chrome on your home computer to resolve the issue.

Citrix Workspace App replaced Citrix Receiver: To avoid any potential issue with logging on to MyDesk, please make sure you have the latest version of Citrix Workspace App installed. Download from this link.

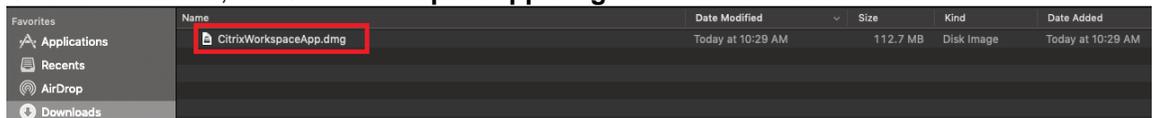
Anti-Virus Update: To protect your Windows home PC against cyber threats, make sure to follow [these steps](#) to update your Anti-Virus software.

Speed Test  How fast is your network connection and how will it affect your MyDesk session? Click the Speedometer to start your Speed test!

 Citrix Workspace App: Deprecated, Please upgrade to Citrix Workspace.

Unauthorized access to this system is strictly prohibited. All data and information on or in generated by this system is proprietary and confidential. Any unauthorized access to, or use or disclosure of such information is strictly prohibited, and may be result in legal action against you, including but not limited to criminal or civil prosecution, to the full extent permitted by applicable law. All use of this system is subject to monitoring, retention and disclosure to the extent permitted or required by applicable law without further notice to you, and accepting the system constitutes your consent to such monitoring, retention and disclosure. Copyright 2017 CREDIT SUISSE GROUP and/or its affiliates. All rights reserved.

2. Once downloaded, run **CitrixWorkspaceApp.dmg** from the Downloads folder.

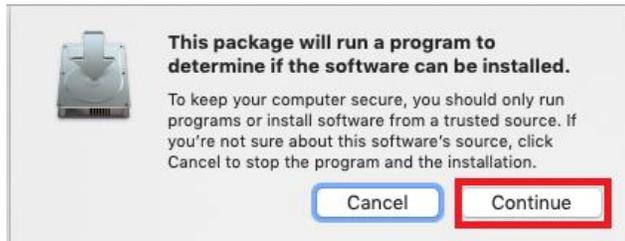


Favorites	Name	Date Modified	Size	Kind	Date Added
Applications	CitrixWorkspaceApp.dmg	Today at 10:29 AM	112.7 MB	Disk Image	Today at 10:29 AM
Recents					
AirDrop					
Downloads					

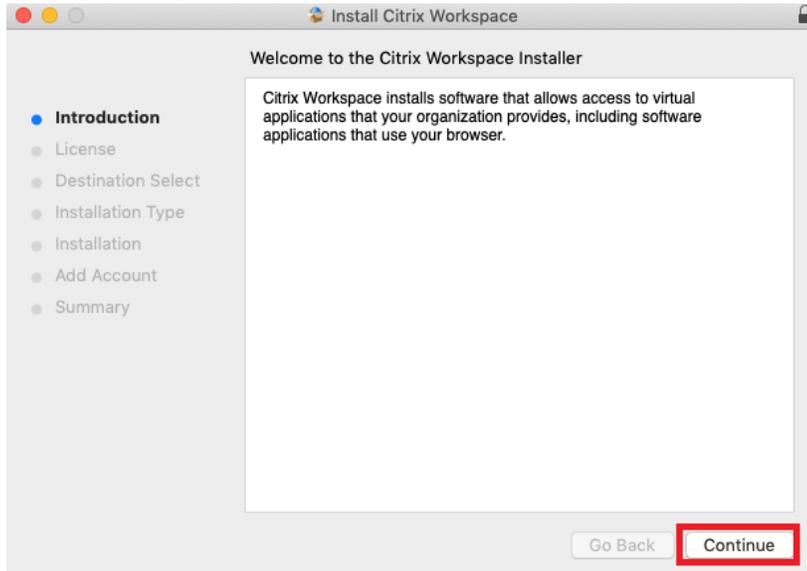
3. Click **Install Citrix Workspace App**.



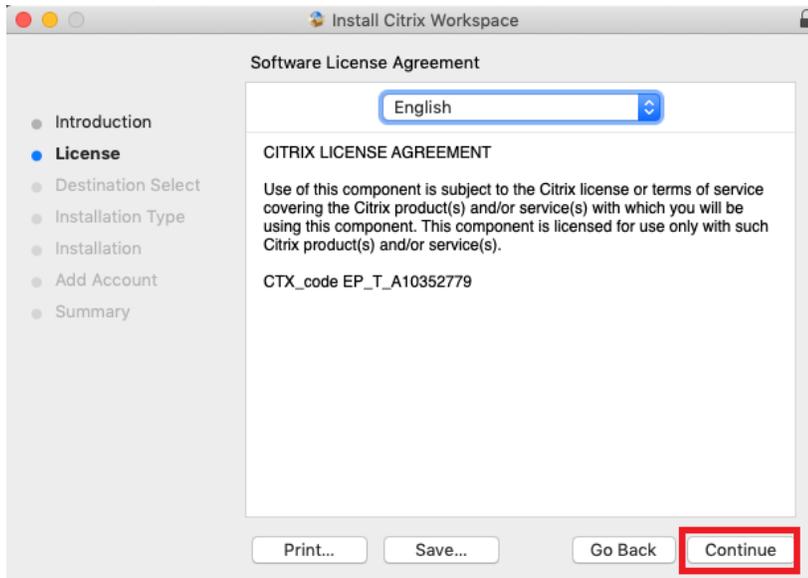
4. Click **Continue**.



5. Click **Continue**.



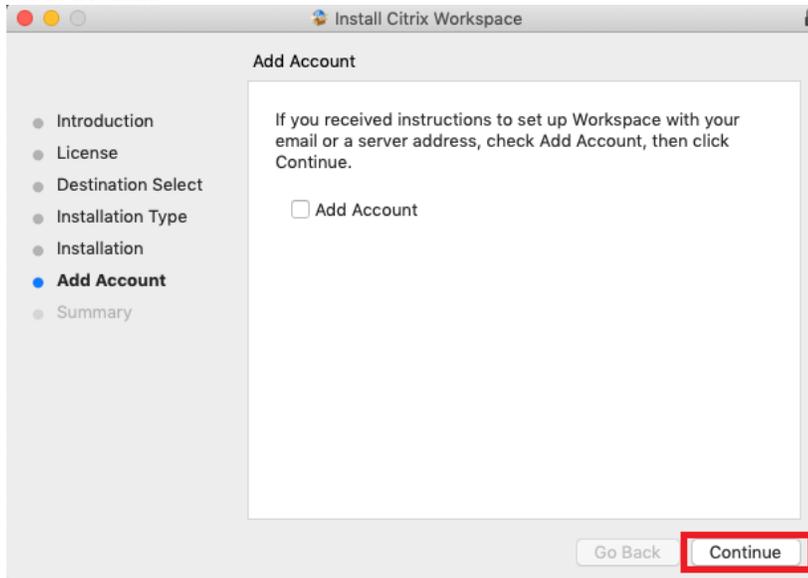
6. Click **Continue**.



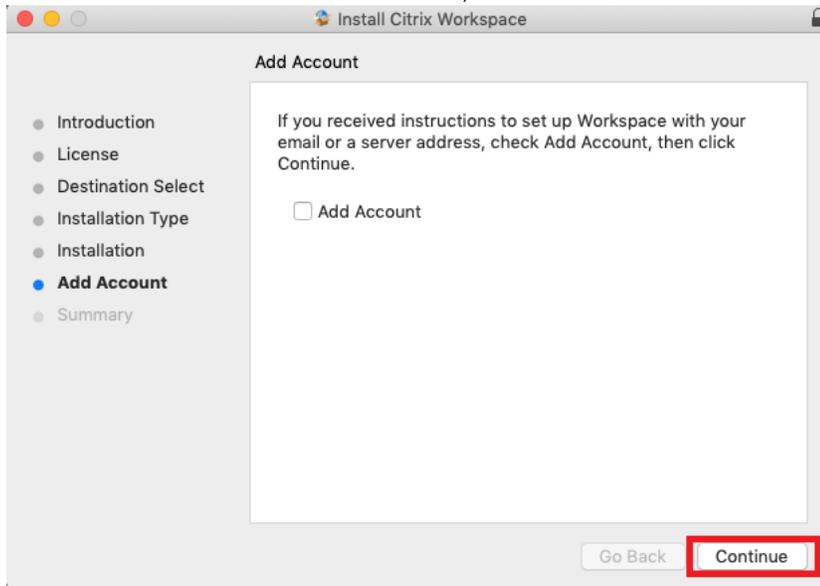
7. Click **Install**.



8. Click **Install**.



9. Leave "Add Account" checkbox blank, and select Continue.



10. Click Close.

